Camberley Health Centre
Dr Fisher and Partners

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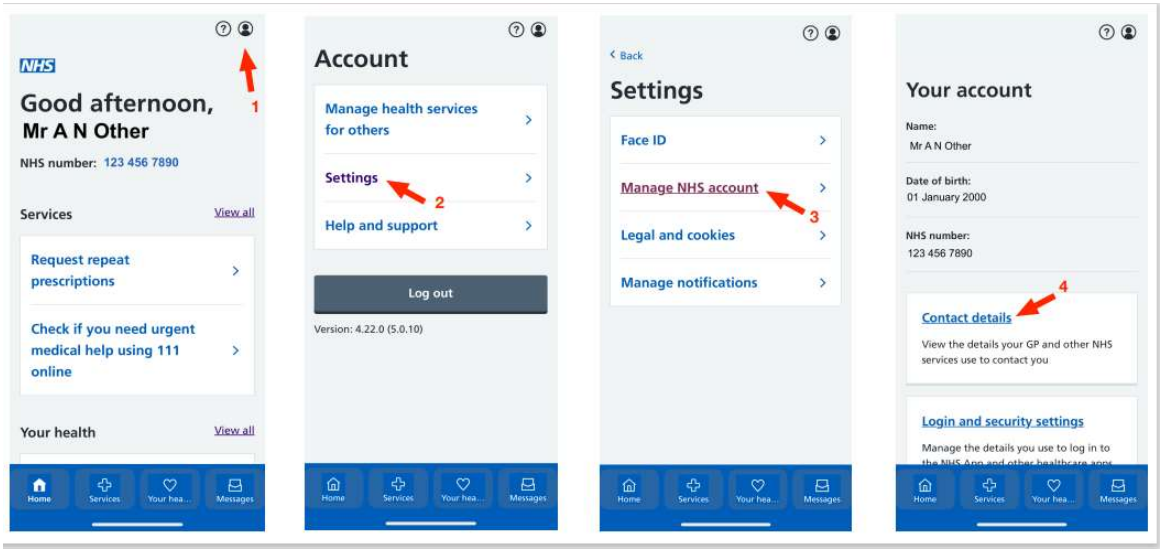
New Online Consultation Platform

Dear patients,

We would like to thank you for your support and understanding over the last 8 months while we have introduced the e-consultation online triaging system, to help improve how our patients access the right care at the right time.

Having reviewed our process and feedback from staff and patients, we have taken the decision to move to a newer and improved online platform called **Rapid Health**. This will also allow flexibility in self-booking the appointments at your convenience. The planned start date for this new platform will be **19th November 2024**.
We will communicate again nearer the time to provide you with a link to the new platform (which will also still be accessible through our website).

No registration is required but you will need to have a valid email address on your GP records to use the system. We would therefore ask that you update your records at your earliest convenience either using the NHS app (see instructions below) or using a webform on our website: Change of Personal Details.



- For children under the age of 18yrs old **-** we ask that you now download and use the Healthier Together app to contact us regarding urgent clinical problems – this app notifies us if an appointment is required and we will book this for you.

We will, naturally, still assist those patients who cannot access a computer or mobile device in requesting their appointments.

The healthcare team,
Camberley Health Centre