

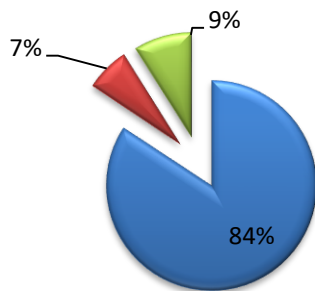
# Camberley Health Centre Friends and Family Test Results Date of test: February 2021

Number of respondents: 90

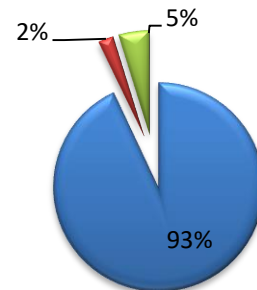
Key:

- Extremely likely/excellent or likely/good
- Neither likely nor unlikely/fair
- Unlikely/poor or extremely unlikely/very poor

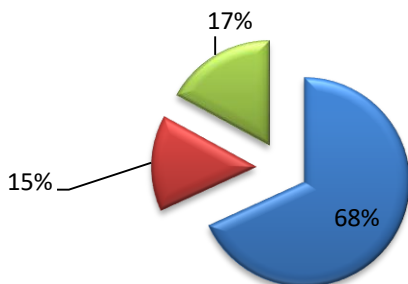
1. How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?



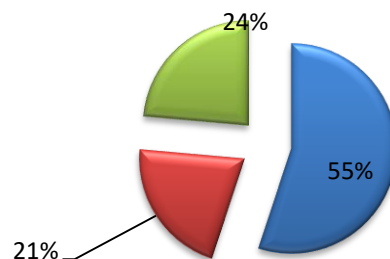
2. Please score our opening hours



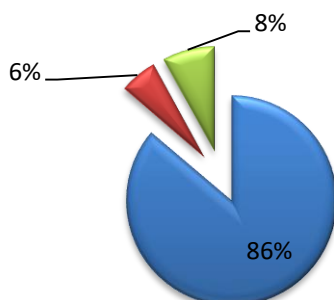
3. Please score us on appointment availability



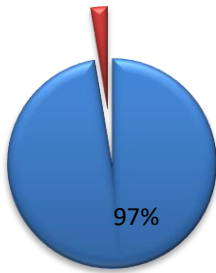
4. Please score the ease of telephoning into the surgery



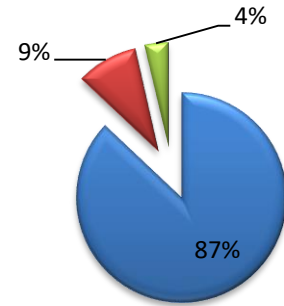
5. Please score the attitude of Reception Staff



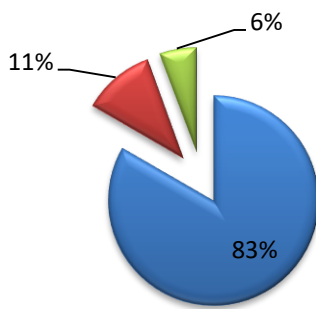
6. Please score the attitude of nurses



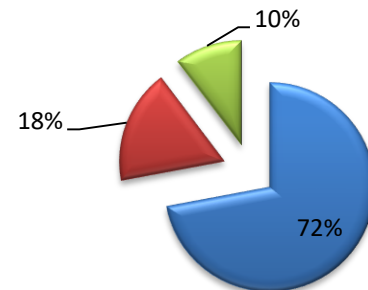
7. Please score the attitude of doctors



8. Please score us on feeling involved in decisions about your care



9. Please score the web access, if you use it



**Full results:**

	Q1	Q2	Q3	Q4	Q5	Q6	Q7	Q8	Q9
Highest	1	1	1	1	1	1	1	1	1
Lowest	5	4	5	5	4	3	5	5	4
Ave	1.73	1.66	2.28	2.48	1.74	1.20	1.53	1.76	2.06
%age 1 or 2	84%	93%	68%	55%	86%	97%	87%	83%	72%
%age 3	7%	2%	15%	21%	6%	3%	9%	11%	18%
%age 4 or 5	9%	5%	17%	24%	8%	0%	4%	6%	10%